



## STANDARD TERMS AND CONDITIONS OF HIRE

### DELIVERY LEAD TIMES

We have a usual lead time of 5 working days from the day an order is received by us. All lead times are subject to availability of stock.

### TIMED DELIVERY AND COLLECTION

Due to factors outside our control (traffic, hold up on sites, etc) we cannot guarantee a timed delivery slot. All units will normally be delivered between 8.00am and 5.00pm. We will do our utmost to meet requests for early/late or am/pm deliveries, but cannot guarantee this and additional charges may apply if a specific time is requested.

### WAITING CHARGES

If a driver has to wait on site  
To deliver or collect a unit, a waiting charge will be charged after the first 30 minutes.

### CANCELLATION CHARGES

Any cancellations made less than 24 hours prior to delivery or collection will incur the full delivery or collection charges.

### Non-Delivery or Collection of Units

If we are unable to deliver or collect a unit because of site access or other issues, the full delivery and collection charge will be incurred.

### Site Access

A free site inspection can be arranged prior to hiring a container if you are unsure of the access to your site. Once delivery is agreed please ensure your site is fully prepared for delivery on a HIAB (craned) or articulated delivery lorry. If you are concerned about site access or ground conditions please contact us well in advance of delivery or collection so that we can discuss the options with you. Unless we have agreed otherwise, you are responsible for the provision, connection and disconnection of mains services and drainage.

A generic Risk Assessment and method statement can be provided if necessary but if a site specific RAMS is required this will be at an additional charge

### OFF HIRE AND COLLECTION

Please give us at least 2 days' notice if you would like to off hire the units. We aim to collect within 7 working days of off-hire and will notify you if this is not possible. You remain responsible for the safekeeping of the units until we have collected them.

### MINIMUM HIRE CHARGES

All hires are for a minimum initial period of 4 weeks.  
All Transport will be chargeable on the first invoice (delivery & collection)

### DAMAGE CHARGES

The unit will be checked for damages once it is off hired and we will charge you for any damages incurred during the hire.

### BEFORE COLLECTION

Before collection, be sure to remove all of your personal property, dispose of any rubbish and make the unit available in a clean condition, suitable for immediate use by another customer. Failure to do so will result in an additional cleaning charge. Containers should be left unlocked with the padlock and keys placed inside the container.

### AIRING YOUR CONTAINER

Containers left locked for prolonged periods can sometimes be subject to condensation. You can minimize condensation by ensuring that all goods stored are dry, and by regularly opening container doors. Ask us for details of our Absorbapole product, which can help to reduce problems caused by condensation.

### PROBLEMS WITH YOUR UNIT

We aim to ensure that all our products reach you in good condition. However, if you have any problems during the life of the hire, please contact us immediately so we can promptly remedy and correct any faults.